

2022 Labor & Employment Seminar

February 2-4, 2022

GASLIGHTING IN THE WORKPLACE

"No One Will Believe You"

Steven H. Schwartz

Moderator

BROWN & JAMES, P.C.

St. Louis, Missouri

sschwartz@bjpc.com

Kelly M. Hoffman
NORMAN, HANSON & DETROY, LLC
Portland, Maine
khoffman@nhdlaw.com



A. What is Gaslighting?

Gaslighting is a communication technique in which someone causes you to question your own version of events. They make you question your own reality.

B. Examples:

- A colleague says you are misinterpreting another coworker's behavior (a denial of your perspective on events).
- The gaslighter says they never got the presentation that you turned in on time.
- The gaslighter makes a racist or sexist comment only to condemn it when other colleagues do the same thing.
- The gaslighter borrows and replaces items on your desk without asking.
- The gaslighter swears they are taking action on something when they are not doing anything.
- The gaslighter says its fine to skip the morning meeting but then sends an email asking about your whereabouts.

C. Signs You Are a Victim of Gaslighting:

- You hear persistent negative accounts of your performance.
- You hear the suspected gaslighter publicly say negative things about you.
- You hear negative, untrue gossip about yourself.
- You find yourself questioning your perception of reality at work.
- The suspected gaslighter belittles your emotions, efforts, or perceptions.
- You are excluded from meetings or events relevant to or required for your job.

D. Ask Yourself These Three Questions To Identify a Gaslighter:

- 1. Is this person trying to dominate and control situations and conversations?
- 2. Is what they're saying actually not true?
- 3. Is the gaslighter breaking societal norms and rules by shaming, humiliating and essentially bullying you?

Gaslighting In The Workplace



E. Strategies for the Employee Dealing with Gaslighting:

- 1. **Document everything.** Keep a diary; write down what was said or, if its over email, keep copies of the emails on paper or in a non-work account. Recap conversations in writing.
- 2. Report the harrassment: Use the proper corporate methods for reporting harrassment.
- 3. **Be direct.** Try to address the gaslighter directly, but be prepared for them denying it and trying to retaliate. Document the conversation.
- 4. Talk to a colleague you can trust.
- 5. Maintain professionalism.

F. Strategies for the Employer for Dealing with Gaslighting:

- 1. Investigate all claims and document the investigation.
- 2. Determine if it is an isolated personality conflict between two people or if the gaslighter does it to more than one person.
- 3. If the incidents are isolated, consider separating the employees, if possible, and counsel and discipline the gaslighter.
- 4. If the person is a serial gaslighter, consider appropriate counseling and discipline, including termination.
- 5. Educate your HR team on how to recognize gaslighting.