

INVESTIGATIONS The Good, The Bad, and The Ugly



ALFA International THE GLOBAL LEGAL NETWORK

2022





Paul Klockenbrink Gentry Locke Roanoke, VA E: klockenbrink@gentrylocke.com T: 540-983-9352



Jennifer Lankford Associate General Counsel Cracker Barrel Old Country Store, Inc. Lebanon, TN E: jennifer.lankford@crackerbarrel.com T: 615-443-9192



PRESENTERS



Byrona Maule Phillips Murrah P.C. Oklahoma City, OK E: bjmaule@phillipsmurrah.com T: 405-235-4100

THE GLOBAL LEGAL NETWORK







LABOR & EMPLOYMENT

ALFA International THE GLOBAL LEGAL NETWORK

THE GOOD, THE BAD, AND THE UGLY









THE GOOD



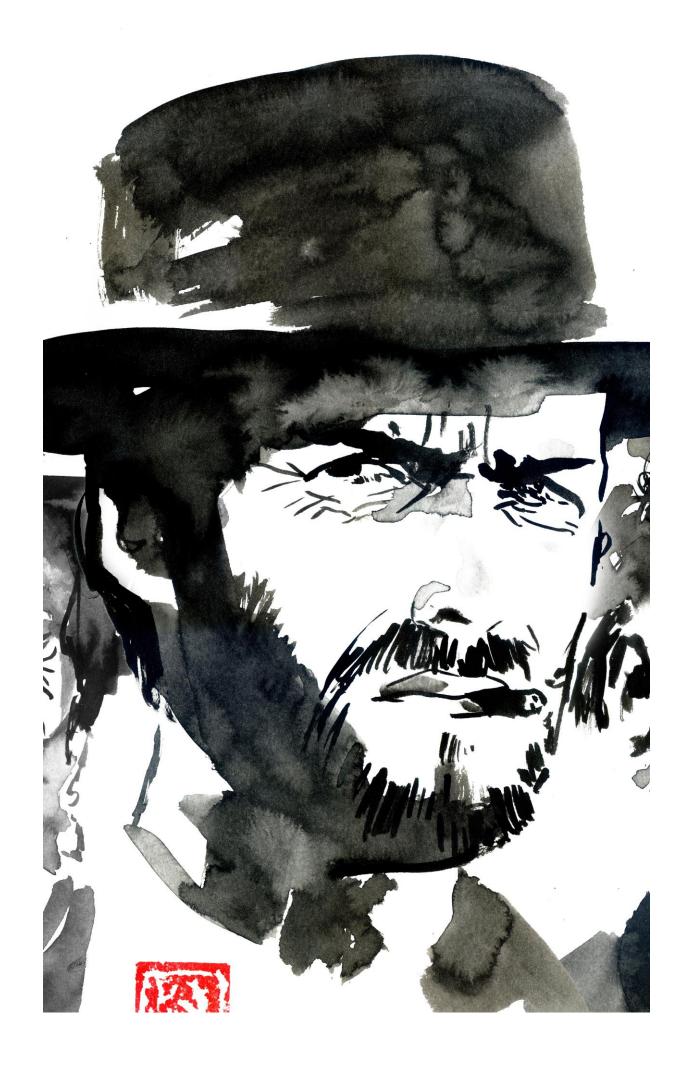
Investigation Models







THE GOOD



- a. Human Resources
- b. Local Management
- c. General Counsel
- d. Outside Counsel/Professional Investigator
- e. A combination of the above

Who does your company use for Investigations?







Best Practices



Investigation Checklist

- Planning & Preparation
- Interviews
- Documentation
- Questions
- **Concluding Interviews (Complainant)**







Best Practices



Investigation Checklist

- **Concluding Interviews (Witnesses)**
- Analyzing Facts/Make a Determination
- **Appropriate Corrective Action**
- **Close Investigation/Follow Up**











When the investigation takes an unexpected turn









The Anonymous Complaint and the Interfering CEO









When the Outside Investigator Takes an **Uncharted Turn**











We Forgot to Interview Who?









When the investigation determines the case









Diaz v. Tesla \$136.9 million jury verdict

- Anti-Handbook Handbook
- Investigations "Stupid Stuff?"
- Training?
- No written procedure









- Irregular investigation • Didn't interview relevant witness Didn't determine credibility of complainant • Didn't provide Menaker with results of investigation
- Didn't follow its procedures

Menaker v. Hofstra University







- Doe

Doe v. University of Denver

• Title IX claim, Roe alleged sexual assault by

• Doe was expelled, Doe alleged investigation was pervaded by anti-male bias















Doe v. University of Denver (cont.)

• Botched investigation resulted in disciplinary action against weight of evidence Interviewed 11 Roe witnesses/initially refused to interview 5 Doe witnesses Psychologist testimony not considered – deemed character testimony









Doe v. University of Denver (cont.)

- report

• 6 witnesses – agreed with Roe • Only 3 witnesses had same version of facts • Final report did not mention inconsistencies • No discussion of potential motive for false

 Plausible inference of discrimination against Doe on the basis of his sex









- Pretext can be inferred from shortcomings in investigation
- Muslim/inappropriate comments to two women - termed
- Ibrahim sued alleging discrimination

Ibrahim v. Alliance for Sustainable Energy, LLC









Argued pretext was shown in the shortcoming of the investigation

Ibrahim v. Alliance for Sustainable Energy, LLC (cont.)

- More lenient to similarly situated
 - employees can be pretext; so can
 - shortcomings in employer's investigation









Ibrahim v. Alliance for Sustainable Energy, LLC (cont.)

 Investigation consisted of asking Dr. Ibrahim "what did you say?" More thorough investigation was conducted when similar misconduct alleged against a white male









- Grossly derelict in duties
 - Credible complaints/corroborated
- Declined to interview witnesses who were willing to talk
- Conspiracy with US Olympic and Paralympic Committee/USA Gymnastics, Inc.
 - July 2015 September 2016

Investigation is in their name, and yet -Olympic gymnasts seek \$1 billion from the FBI over botched sex abuse investigation











Possible Causes of Action

 Negligence Negligent Hiring/Retention • Knew or should have known if had done an investigation about the unwanted behavior







Negligent Hiring/Retention

- a. Existence of an employment relationship b. Employee's incompetence
- d. Employee's act or omission causing Plaintiff's injuries
- e. Employer's negligence in hiring or retaining the employee as the proximate cause of Plaintiff's injury



- c. Employer's actual or constructive
 - knowledge of such incompetence







THE GOOD, THE BAD, AND THE UGLY





QUESTIONS **AND ANSWERS**





CLE & Post-Webinar Survey

- state.
- **NEW SERVICE:** Some state CLE boards require verification of participation in webinars. To satisfy that requirement, ALFAI will now prompt participants to answer questions and/or provide a verification code, as we did in this webinar. If this is required in your state:
 - Please note these items on the Certificate of Completion you will receive after the webinar.
 - Keep a copy of the certificate for auditing purposes.
- If you encounter any difficulties in obtaining CLE credit in your state, please contact:
 - **Arielle Aaron** aaaron@alfainternational.com
- **POST-WEBINAR SURVEY:** You will be prompted to complete a Post-Webinar Survey after exiting this webinar. Your feedback will help ALFA International continue to provide quality programming to our members and clients.

ALFA INTERNATIONAL IS AN APPROVED PROVIDER OF CLE IN CALIFORNIA AND ILLINOIS. If you need credit in another state, you should consult with that state's CLE board for details on how to apply for approval. ALFAI provides a CLE package that answers questions you will likely be asked when applying and also gives direction as to what we believe is needed to apply in each

ALFA International THE GLOBAL LEGAL NETWORK





