

And Then There Were None:

How to Investigate the Agatha Christie Way

1. Take complaints seriously.
2. Investigate immediately and thoroughly.
3. Determine the appropriate person to conduct the investigation, including whether to use a representative of Human Resources, an outside consultant, or in-house or outside counsel.
4. Prepare for the investigation and anticipate potential questions and issues.
5. Make a decision upon completion of the investigation and take appropriate remedial action.

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