



ALFA International Insurance Practice Group Webinar

BAG IT, TAG IT: FRAUD INVESTIGATION AND DETECTION IN THE CLAIM HANDLING PROCESS (HOLIDAY EDITION)

DATE:

Wednesday, December 20, 2023

TIME:

2:00 pm – 3:00 pm Central Time

ABOUT THIS WEBINAR:

Fraud and insurance claims are synonymous. Early investigation through SIU, recorded statements, ISO searches, underwriting details, independent medical examinations, medical record reviews and agency files are all tools for the claims professional and panel counsel in the endless pursuit of the facts. Expenses related to fraudulent claims—from presentment to ultimate coverage determination—can be contained through an efficient investigation protocol. The goal is to make the right coverage decision every time and use resources such as state insurance fraud bureaus to combat fictitious or exaggerated claims.

MODERATOR:

RICHARD HENNESSEY is a partner with Morrison Mahoney LLP, the ALFA International member firm in Boston, MA. He represents some of the nation's leading insurance carriers in a variety of civil litigation matters involving commercial property policies, professional and general liability policies, homeowners' policies, and builders risk policies. He has extensive coverage experience in a variety of matters across several lines of coverage. Richard was recently a senior claims analyst with a national third-party claims administrator concentrating on complex professional liability insurance coverage issues throughout the United States.

PANELISTS:

VIVIANNE MCNEIL is a general adjuster at National General, an Allstate Company. She focuses on first-party complex homeowner claims with over 10 years of experience in the insurance industry. She has amassed a wealth of knowledge in completing a thorough investigation and the importance of working to identify fraud early in the process.

MEGHAN RUESCH is a partner at Lewis Wagner, LLP, the ALFA International member firm in Indianapolis, IN. Her practice primarily focuses on insurance coverage, bad faith, reinsurance, professional liability and cyberliability/cybersecurity. Meghan is admitted to practice in the state and federal courts in New York, New Jersey and Indiana. Meghan graduated *magna cum laude* from Syracuse University College of Law and received her Bachelor of Arts degree from Hanover College, where she majored in English and Theater.