



ALFA International
THE GLOBAL LEGAL NETWORK

'70s



'80s



'90s

LAW & ORDER: RETRO UNIT

THE '70S, '80S, & '90S

2026 HOSPITALITY & RETAIL PRACTICE GROUP SEMINAR

January 28-30, 2026 | The Ritz-Carlton Key Biscayne, Miami | Key Biscayne,
Miami, Florida

www.ALFAInternational.com

2024-2026 HOSPITALITY & RETAIL PRACTICE GROUP LEADERSHIP



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Chair, ALFA International Board of Directors
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Kimberly Harris
Program Chair, 2026 Hospitality & Retail Law Practice Group Seminar
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Dallas, Texas



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Chair Emeritus/Marketing Chair, Hospitality & Retail Law Practice Group
MONACO COOPER LAMME & CARR, PLLC
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Meghan Haynes
Course Book Editor
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Compendia Editor
TAYLOR, DAY, GRIMM & BOYD
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Ransome Hare
Compendia Editor
MCDOWELL KNIGHT ROEDDER & SLEDGE, LLC
Mobile, Alabama

WHAT IS ALFA INTERNATIONAL?

ALFA International is the premier network of independent law firms. Founded in 1980, ALFA International was the first and continues to be one of the largest and strongest legal networks. We have 140 member firms throughout the world. Our 80 U.S. firms represent 95 of the 100 largest metropolitan areas. Our 60 international firms are located throughout Europe, Asia, Australia/New Zealand, Africa, Canada, Mexico and South America. ALFA International's mission is to provide high quality, cost efficient legal services wherever our clients need them. The ALFA International model enables our members to use their local expertise to deliver highly effective legal solutions, often drawing upon the collective wisdom and experience of other member firms. ALFA International clients benefit from a geographically comprehensive network of exceptional law firms and accomplished trial and business counsel. Our member firms meet high standards to be part of the ALFA International network and are well respected by their peers in the legal and business community.

**LAW & ORDER: RETRO UNIT
THE '70S, '80S, & '90S**

2026 HOSPITALITY & RETAIL PRACTICE GROUP SEMINAR

January 28-30, 2026

**The Ritz-Carlton Key Biscayne, Miami
Key Biscayne, Miami, Florida**

The past meets the present—and the law is our soundtrack. Just as the '70s, '80s, and '90s each defined an era in culture with disco lights, neon vibes, and grunge guitars, today's legal landscape is shaped by shifting precedents, new technologies, and evolving challenges. From the courtroom drama of the '70s that could rival *The Godfather*, to the bold arguments of the '80s that belong in an episode of *L.A. Law*, to the transformative cases of the '90s echoing through like a scene from *A Few Good Men*, the issues we face today demand creativity, resilience and adaptability. Together, we'll rewind through decades of style and sound while fast-forwarding into the most pressing questions of modern practice—because whether it's "Stayin' Alive," "Don't Stop Believin'," or knowing "You Can't Handle the Truth," the law, like pop culture, always keeps us on our toes. Just as each decade left its mark on music, film and television, so too has the law evolved—requiring us to revisit the past, stay alert to the present and prepare for the cases that will define the future. Like mixtapes, statutes and court rulings—we're here to remix the decades into lessons for today.



Kimberly Harris
Program Chair, 2026 Hospitality & Retail Law Practice Group Seminar
QUILLING, SELANDER, LOWNDS, WINSLETT & MOSER, P.C.
Dallas, Texas



WELCOME TO THE RITZ-CARLTON KEY BISCAZYNE, MIAMI

Located on an exclusive five-mile-long barrier island, The Ritz-Carlton Key Biscayne, Miami is just minutes from dynamic downtown, yet provides an atmosphere of sequestered serenity. With elegant architecture, The Ritz-Carlton Key Biscayne, Miami is one of the finest beach hotels Miami, Florida has to offer. Magnificently appointed guest rooms offer dramatic vistas of our lush palm gardens, as well as unforgettable panoramas of the glittering Atlantic Ocean. Featuring the renowned Cliff Drysdale Tennis Center and located just minutes from both the acclaimed Crandon Golf Course and downtown Miami, The Ritz-Carlton Key Biscayne, Miami boasts more than an immaculate beach. As one of Miami Florida's most perfectly situated luxury resorts, opportunities for adventure, recreation and relaxation await you at every turn.

3:00 p.m. – 5:00 p.m.

SAVED BY THE REHEARSAL

Davis

*All moderators are encouraged to use this time to set-up a meeting with their panelists to review their session materials.

4:00 p.m. – 6:00 p.m.

THERE'S SOMETHING ABOUT REGISTRATION—EARLY REGISTRATION & HOSPITALITY

Ritz-Carlton Ballroom Patio

4:30 p.m. – 5:30 p.m.

CLIENT ROUNDTABLE—THE TRUTH IS OUT THERE

Munroe

This event allows client attendees the opportunity to exchange ideas and share best practices in a social setting without ALFA International lawyers present. An agenda of hot topics for discussion will be sent to all registrants a few weeks prior to the program. The roundtable will be moderated by a member of the Hospitality & Retail Client Advisory Board. We look forward to a vibrant and engaging discussion!

5:00 p.m. – 5:30 p.m.

HELLO, NEWMAN—ALL ALFA INTERNATIONAL ATTORNEY MEETING, LED BY THE DUDE

Davis

*All ALFA International attorneys are required to attend.

5:30 p.m. – 6:30 p.m.

Women's Initiative Event

Oceanfront Lawn

Please join your female colleagues on the beautiful Oceanfront Lawn for some special networking time before the official welcome reception begins..



Francesca Bove
Women's Initiative Liaison
RYAN SMITH & CARBINE, LTD.
Rutland, Vermont

6:30 p.m. – 9:30 p.m.

Gettin' Jiggy With It! It's More Than Just Lunchables, Capri Suns, and Ring Pops—It's a Buffet Dinner & Registration

Grand Lawn

Get ready to party like it's 1999 at our ultimate 90s celebration where classic hip hop beats meet laid-back summer vibes. We'll be spinning the dopest tracks from the decade while you sip on nostalgic drinks and compete in 90s trivia for some totally rad prizes.

THURSDAY, JANUARY 29 – THE DECADE – 1980S!

7:00 a.m. – 8:00 a.m.

THE BREAKFAST CLUB BUFFET

The Ritz-Carlton Ballroom Patio

7:00 a.m. – 8:00 a.m.

FIRST TIME ATTENDEE BREAKFAST—THE FRESH FACES OF BEL-AIR

Davis

*All first time client and attorney attendees are encouraged to attend this breakfast to connect and get to know each other.

8:00 a.m. – 12:30 p.m.

PROGRAM SESSIONS —THE ART OF LEGAL MACGYVERING

The Ritz-Carlton Ballroom

8:00 a.m. – 8:15 a.m.

IT'S SHOWTIME! INTRODUCTORY REMARKS



Grace Garcia
Chair, ALFA International
Board of Directors
MORRISON MAHONEY LLP
Boston, Massachusetts



Jessica Zaroski Bauer
Chief Executive Officer
ALFA INTERNATIONAL
Chicago, Illinois



Ben Jones
Chair, Hospitality & Retail
Law Practice Group
LEWIS THOMASON
Knoxville, Tennessee



Kimberly Harris
Program Chair, 2026
Hospitality & Retail Law
Practice Group Seminar
QUILLING, SELANDER,
LOWNDS, WINSLETT
& MOSER, P.C.
Dallas, Texas

8:15 a.m. – 9:15 a.m. GENERAL SESSION

Back II The Future of AI: The Impact of AI on Hospitality, Retail and Legal

Great Scott! Step into the DeLorean and join us for Back II the Future of AI, a panel blending legal insights with real-world client perspectives from the hospitality, retail and insurance industries. This session will explore how today's AI tools are transforming operations, risk management, customer engagement and legal practices, while keeping an eye on the challenges of tomorrow.



Peter Monaco
Moderator
MORRISON MAHONEY LLP
Boston, Massachusetts



Caren Ries
Associate General Counsel
SKYLINE CHAMPION
CORPORATION
Troy, Michigan



Deanna Clarey
Senior Large Loss &
Litigation Lead
SOCIETY INSURANCE
Fond du Lac, Wisconsin



Andrew Tuttle
FOWLER WHITE BURNETT P.A.
Miami, Florida

9:15 a.m. – 9:30 a.m.

BREAK — 🎵 GIMME A BREAK, GIMME A BREAK....

9:30 a.m. – 10:30 a.m. GENERAL SESSION

Combating Life Care Plans

"You've got to know the rules before you can break 'em.

Otherwise, it's no fun."—Sonney Crockett (Miami Vice)

Life care plans are no longer confined to catastrophic loss claims and are being seen in increasing frequency, as an easy way for plaintiff's counsels to substantially increase claimed economic damages with minimal proportional investment. Knowing the 'rules' is the key to combating these plans. Methodology matters, and life care planners have some common methods for creating opinions, which could substantially increase the exposure value of even minor claims. Learning the common methodology can become a powerful tool for understanding the industry of life care planning and its use to inflate future economic damages. Join us in a panel and group discussion over life care planning methodology, its application in the world of expert admissibility and contribute to a discussion on tips and tricks for combating life care plans.



Michael Cox
Moderator
TAYLOR, DAY, GRIMM & BOYD
Jacksonville, Florida



John Schneider
CEO & Founder
AVALON HEALTH ECONOMICS
Morristown, New Jersey



John Tarpley
LEWIS THOMASON
Nashville, Tennessee



Jill Walker
FRANDEN | FARRIS | QUILLIN |
GOODNIGHT | ROBERTS + WARD
Tulsa, Oklahoma

10:30 a.m. – 10:45 a.m.

BREAK – "WHERE'S THE SNACK?"

10:45 a.m. – 11:45 a.m. GENERAL SESSION

Somebody's Watchin' Me—Surveillance in Litigation and the Workplace

These days, personal injury plaintiffs likely aren't just singing along—they might be under spotlight. But do your employees have that same watchin' me feeling? From old-school stakeouts to cutting edge technology, surveillance has become both a powerful resource and a potential pitfall in personal injury litigation and beyond. This panel will explore the strategic, evidentiary and ethical considerations attorneys must navigate when using surveillance, while also addressing the growing legal and privacy concerns surrounding employee monitoring. Along the way we will shine a light on emerging technologies and standards that shape how surveillance is conducted—and the impact it can have on both your case and workplace.



Ransome "Ranse" Hare
Moderator
MCDOWELL KNIGHT
ROEDDER & SLEDGE, LLC
Mobile, Alabama



Wade Hornbacher
Senior Attorney
SIMON PROPERTY GROUP
Indianapolis, Indiana



Josh Morris
Senior Manager, North American Claims
CIRCLE K
Raleigh, North Carolina



Tim Peeples
DANIEL COKER
Oxford Mississippi

11:45 a.m. – 12:00 p.m.

BREAK—I'LL BE BACK

12:00 p.m. – 1:00 p.m. GENERAL SESSION

"Back to the Future" to Create a Healthy Company Culture

Lawyers often believe they have all "The Right Stuff," are the "Top Gun" and are "Tuff Enough" to practice on the highway to "The Danger Zone" in order to be successful. Or maybe they are simply a "Material Girl" or want "Money for Nothing." Regardless, the legal profession can test one's emotional and mental endurance, make it difficult to maintain balanced living and lead to depression, anxiety, substance abuse, burnout and even suicidality. Relationships with colleagues and clients, adherence to ethical standards and licenses to practice may be casualties along the way. If you could go "Back to the Future" and have a better understanding of the way "One Thing Leads to Another" do you know how you would coach your colleague or be coached yourself to "Change Your Ways?" This session will be an open discussion of about how to create an environment where the well-being of attorneys in a law firm or legal department is a priority and self-destructive practices are recognized and dealt with before anyone crashes and burns. We hope that by the end of the session you will feel like "Putting on the Ritz" or heading directly to the "Love Shack." Your firm's future is a matter of choice. "Don't Worry, Be Happy!"



Allen Sydnor
Moderator
HUIE, FERNAMBUCQ & STEWART, LLP
Birmingham, Alabama



Nate Alder
CHRISTENSEN & JENSEN, P.C.
Salt Lake City, Utah

1:00 p.m. – 2:00 p.m.

**LUNCH BUFFET—
HUNGRY LIKE THE WOLF!**

The Ritz-Carlton Ballroom Patio

2:00 p.m. – 6:00 p.m.

**OPTIONAL ACTIVITIES—CHOOSE YOUR OWN
ADVENTURE**

See attached document for optional activity choices.

Prior Registration is Required.

7:00 p.m. – 10:00 p.m.

Who shot JR? Murder Mystery Dinner

North Pool

7:00 p.m. – 8:00 p.m.
Cocktail Reception

8:00 p.m. – 10:00 p.m.
Plated Dinner

Step into the glamorous and scheming world of Southfork Ranch for an interactive murder mystery dinner inspired by the iconic Dallas cliffhanger that had the whole world asking "Who Shot JR?" Don your best 1980s Texas oil baron attire - think big hair, shoulder pads, cowboy boots, and plenty of bling - as you become a suspect in this evening of intrigue, betrayal, and family drama. Throughout the night, you'll gather clues, interrogate fellow guests, and try to solve the mystery while enjoying a delicious dinner and bar in true Ewing family style.



10:00 p.m. – 12:00 a.m.

**AFTER HOURS
HOSPITALITY SUITE—
THE GOONIES
NEVER SLEEP**

Dune

After dinner, continue to enjoy the company of friends both new and old at this evening's late-night hospitality suite!



7:00 a.m. – 8:00 a.m.

BREAKFAST BUFFET—PEACE, LOVE, & PASTRIES

The Ritz-Carlton Ballroom Patio

8:00 a.m. – 12:30 p.m.

PROGRAM SESSIONS DON'T STOP 'TIL YOU GET ENOUGH

The Ritz-Carlton Ballroom

8:00 a.m. – 9:00 a.m. GENERAL SESSION

The Sting of Strategy: Quick Legal Tips for Maximum Impact

This presentation explores how in-house legal professionals can adopt the clever tactics and strategic thinking seen in the classic movie *The Sting* to navigate corporate/carrier legal challenges effectively. Just as con artists in the film use precision, patience and foresight to execute their plans, in-house professionals can apply similar principles --anticipating issues, staying one step ahead and executing decisive legal moves that protect and benefit the organization. Attendees will walk away with actionable insights on negotiation tactics, risk management strategies and ways to deliver legal solutions with impact, all while maintaining the strategic mindset that ensures long-term success.



Mackenzie Monaco
Moderator
MONACO COOPER LAMME & CARR, PLLC
Albany, New York



Jennifer Lankford
Associate General Counsel
CRACKER BARREL OLD COUNTRY STORE, INC.
Lebanon, Tennessee



Amy Conley
Senior Counsel
DISH NETWORK L.L.C.
Denver, Colorado



Todd Fulks
Sr Associate General Counsel, Litigation
PILOT TRAVEL CENTERS
Knoxville, Tennessee



Anthony Livoti
MURPHY & GRANTLAND, P.A.
Columbia, South Carolina

9:00 a.m. – 9:15 a.m.

ALFA INTERNATIONAL HQ UPDATE—ALL IN THE FAMILY: THE UPDATE

This session will provide an overview of many new and some improved offerings available at ALFAI as well as resources and opportunities available to our clients.



Jessica Zaroski Bauer
Chief Executive Officer
ALFA INTERNATIONAL
Chicago, Illinois

9:15 a.m. – 9:30 a.m.

BREAK – APOCA-LATTE NOW

9:30 a.m. – 10:30 a.m. GENERAL SESSION

Avoiding Disaster—Defending Catastrophic Injury Claims

The Decade of the '70s was the "Golden Age" of disaster movies. From the heights of the *Towering Inferno* to the depths of the *Poseidon Adventure*, there was not a catastrophe that was overlooked. In that vein, we will discuss the complex and high-stakes world of defending catastrophic injury claims both pre-suit and during active litigation. These cases often involve severe physical and emotional consequences to the injured persons and concurrent economic losses. Defendants must be prepared to expect emotional impact on juries and the strategic challenges presented by the sympathetic plaintiff.

This session will cover:

- Understanding the Nature of Catastrophic Injuries
- Developing a Strategic Defense During Pre- Suit Investigation and Litigation
- Managing the Human Element presented by the injured plaintiff and the effect on a jury—and "survive" the claim through verdict.



Bob Dunn
Co-Moderator
LESTER SCHWAB KATZ & DWYER, LLP
New York, New York



Bob Marzano
Co-Moderator
PLUNKETT COONEY
Bloomfield Hills, Michigan



Krista Lehman-Anderson
Large Loss and Litigation Claims Manager
SOCIETY INSURANCE
Fond du Lac, Wisconsin



Timothy Smith
Litigation Counsel
TRT HOLDINGS, INC.
Dallas, Texas



10:30 a.m. – 10:45 a.m.

BREAK—THE FRENCH COFFEE-NECTION

10:45 a.m. – 11:45 a.m. GENERAL SESSION

Peeking Behind the Beaded Curtain — Groovy Insights and Tips from the Insurance World

What happens behind the scenes has far-out impacts—financial, regulatory and practical—that ripple beyond a single claim. This session will shine a light on the disco ball to reveal hidden challenges and show how companies are working to keep things in rhythm and on beat, from claims handling to innovative tools like AI. We'll also riff on the classic insured-insurer push-and-pull—over counsel, settlement and more—and how insurers' tools can help keep the music flowing. You'll leave with insights to keep relationships in tune and your clients out of a funk.



Madison Preston
Moderator
NAMAN HOWELL SMITH & LEE, PLLC
Austin, Texas



Julia Suiter
Chief Legal Officer
ILLINOIS CASUALTY COMPANY
Rock Island, Illinois



Cassidy Starkey
Senior Vice President
LOCKTON COMPANIES
Philadelphia, Pennsylvania



Monica Garcia
BUTT THORNTON & BAEHR PC
Albuquerque, New Mexico

11:45 a.m. – 12:00 p.m.

BREAK— COLUM-BREW12:00 p.m. – 1:00 p.m. **GENERAL SESSION**

The Happy Days and Good Times?

The 1970s seem like they were easy time. You didn't have to comb your hair to look fashionable. You could wear huge comfortable pants and whatever jewelry you wanted. And to get big laughs, all you needed to do was shout "Dyn-o-mite!" Well times have changed, whether it be for good, bad and or somewhere in between.

Regardless of where along the political spectrum you may lie, there is one thing that we all can agree on, current geopolitical issues are greatly affecting the hospitality and retail sector. The kicker, there is not a lot of guidance on how companies are supposed to navigate ever-changing rules and social conditions, especially as it pertains to how to interact with ICE, political and social instability and various employment issues. Please join us for an apolitical discussion on the various issues the H&R sector is facing to learn best practices and tips to take back to your respective companies and firms.

**Barath Raman***Moderator*LEWIS WAGNER AND TRIMBLE, LLP
Indianapolis, Indiana**Angela Cabado***Senior Manager, Risk Management*MARRIOTT VACATIONS WORLDWIDE
Orlando, Florida**Jolene Russell***Deputy General Counsel and**Chief Compliance Officer*SHAW INDUSTRIES GROUP, INC.
Enumclaw, Washington**Yana Shapiro**GERMAN, GALLAGHER & MURTAGH, P.C.
Philadelphia, Pennsylvania

1:00 p.m. – 2:00 p.m.

LUNCH BUFFET—ARE YOU LOOKIN' FOR SOME HOT STUFF?

The Ritz-Carlton Ballroom Patio

2:00 p.m. – 10:30 p.m.

**OPTIONAL ACTIVITIES—
FANTASY ISLAND**

If you are staying over on Friday evening, please see the attached document for optional activity choices.

Prior Registration is required.

LAW & ORDER: RETRO UNIT THE '70S, '80S, & '90S

SPEAKER BIOS

JESSICA ZAROSKI BAUER joined ALFA International (ALFAI) in 2004 as a Coordinator of Events & Member Services. She then worked for several years as a Marketing Manager, Chief Events Officer and Chief Operating Officer. After 17 years with the association, she accepted her current role as Chief Executive Officer. In this position she is the strategic thought leader of the organization, working closely with the Board of Directors and the various ALFAI committees. She manages headquarters staff and maintains constant communication with association members. Jessica oversees the member recruitment, development and retention programs as well as the marketing and business development initiatives for the organization. Prior to joining ALFA International, she worked in the marketing department of the Chicago-based law firm of Gardner, Carton & Douglas, LLP (now Faegre Drinker Biddle & Reath). She is a graduate of the University of Iowa Tippie College of Business (Go Hawkeyes!) and is an avid college football fan. In her spare time Jessica can be found enjoying family time with her husband Harry and her two young daughters, Greta and Vivian. She also enjoys swimming in Lake Michigan, playing beach volleyball and watching Oscar nominated movies.

ANGELA CABADO is currently the Senior Manager, Risk Management Insurance Claims for Marriott Vacations Worldwide Corporation (MVWC). Angela is a graduate of the University of South Florida, School of Biomedical Sciences. She holds an Associate in Risk Management designation and is working towards her Chartered Property Casualty Underwriter designation. Angela began her career with MVWC in 2019 as a Manager of Workers' Compensation and was previously a workers' compensation adjuster for Liberty Mutual Insurance. At MVWC, she was part of the team leading the COVID-19 response and is currently expanding her role into General Liability, Property, EPL, and D&O.

DEANNA CLAREY brings over 34 years of experience in insurance claims and litigation, having started her career with State Farm and joining Society Insurance in 2017. As the Senior Large Loss & Litigation Lead, Deanna is known for her deep expertise in handling complex claims and for her ability to build strong, collaborative relationships with attorneys across multiple states. Her approach to litigated files emphasizes teamwork, strategic thinking, and a commitment to achieving successful outcomes. Deanna's extensive network and reputation for integrity have made her a trusted leader in the field. Deanna has played a key

role in managing first-party lawsuits on behalf of Society, working closely with legal teams to defend claims and ensure fair resolutions. Her experience spans a wide range of property and casualty matters, and she is particularly skilled at navigating the nuances of coverage disputes and litigation strategy. Working remotely, Deanna balances her professional life with a vibrant family life, having raised four sons and now enjoying time with her grandson. She and her family are passionate about basketball and enjoy spending time on the golf course.

AMY CONLEY is Senior Litigation Counsel for EchoStar Corporation and its subsidiaries, including DISH Network, Sling, Boost/GenMobile, and HughesNet. Ms. Conley is responsible for its nationwide litigation portfolio involving all labor, employment and tort claims. She began her tenure at EchoStar/DISH in 2004 as litigation paralegal and transitioned to litigation counsel after obtaining her law degree from the University of Denver Sturm School of Law in 2018. In addition to managing litigation matters, Ms. Conley advises the business on day-to-day employment matters, policies and compliance issues. Ms. Conley is also actively involved in several volunteer and board roles, including serving on the Client Advisory Board for ALFA International, the Legal Advisory Council

Board for ALIGHT (Alliance to Lead Impact in Global Human Trafficking), and a former Board Member for Movement 5280, which supports unhoused youth in the greater Denver area.

MICHAEL COX is a partner with Taylor, Day, Grimm & Boyd, the ALFA International member firm in Jacksonville, Florida. Michael's practice focuses on complex and multi-party legal matters, including the defense of serious and catastrophic tort claims and construction defects, job site injuries and fatalities and contractor disputes. He has had the pleasure of representing clients in all phases and forms of dispute resolution, including formal civil litigation, arbitration, administrative venues, and pre-suit investigations and mediations. His experience arises from representing a large spectrum of individuals and businesses. His current focus on complex construction and personal injury defense is strongly informed by his broader litigation experience in a variety of practice areas, including premises liability, negligent security, legal malpractice defense, medical malpractice defense, personal injury defense, real estate agent/broker and insurance agent/broker errors and omissions, non-profit law, legislative/governmental relations and administrative law. Prior to joining Taylor Day, he was a contract attorney for a nationwide veterans' non-profit organization and a litigation attorney for a large insurance defense firm.

ROBERT "BOB" DUNN is a Senior Partner with Lester Schwab Katz & Dwyer, LLP, The ALFA International firm in New York, NY. He is an experienced trial attorney with active practices in New York and New Jersey State and Federal courts. Bob defends corporate clients in the Retail, Construction and Transportation industries in cases involving negligence, product liability, breach of contract, false arrest, malicious prosecution and negligent security. Bob has tried several high exposure cases to verdict and has tried many cases for various clients including Macy's, Home Depot, Werner Enterprises, Laidlaw Transit and on behalf of insurers and Third Party Administrators such as Brownard Claims Management, Sedgwick Claims Management, Lincoln General Insurance and Zurich Insurance North America. Bob received his Juris Doctor degree from Brooklyn Law School in 1988 and a Bachelor of Arts from the University of Notre Dame in 1985.

TODD L. FULKS is Sr. Associate General Counsel, Litigation for Pilot Travel Centers in Knoxville, Tennessee. Since joining Pilot in early 2024, Mr. Fulks has managed litigation in the US and Canada, including employment, general liability/premises liability, real estate, construction, and collections and bankruptcy matters. Mr. Fulks previously served as General Counsel for Red Stag Fulfillment, LLC, a third-party fulfillment and logistics company in Knoxville, Tennessee. Prior to joining Red Stag in February 2021, Mr. Fulks spent 16+ years managing litigation and other legal matters nationwide for one of the nation's

largest home building conglomerates. In addition, Mr. Fulks practiced law for three years at Baker, Donelson, Bearman, Caldwell and Berkowitz, P.C. and spent one year in the Office of the General Counsel for the Tennessee Valley Authority in Knoxville, TN. Mr. Fulks earned his B.S. from Milligan University in Johnson City, Tennessee and his J.D. from the University of Memphis.

MONICA R. GARCIA is a Shareholder and Officer at the ALFA International member law firm of Butt Thornton & Baehr PC (BTB) in Albuquerque, NM, which she joined in 1998. Ms. Garcia litigates matters in federal and state courts of New Mexico in the areas of products liability, premises liability, trucking and transportation, wrongful death, consumer law, employment law and general defense liability matters. Prior to joining BTB, she was an associate at Montgomery & Andrews PA, in Santa Fe, where she primarily practiced in the employment law arena.

WADE J. HORNBACHER is a Senior Attorney at Simon Property Group. Headquartered in Indianapolis, Indiana, Simon (an S&P 100 company) is a global leader in the ownership of premier shopping, dining, entertainment, and mixed-use destinations. Simon's properties across North America, Europe and Asia provide community gathering places for millions of people every day and generate billions in annual sales. Wade is a legal advisor to executive and property management regarding operational, real estate, and employment matters. Wade and his team manage commercial and general liability litigation for Simon and its centers throughout the nation. Prior to joining Simon in 2016, Wade served as Deputy Attorney General and General Counsel for the Indiana Department of Child Services. Wade earned his B.A. in History and Economic from the University of Dayton and a J.D. from Michigan State University. In his free time, Wade enjoys traveling and outdoor activities with his family, most recently on a safari to Kenya and Tanzania.

PAUL G. KLOCKENBRINK is a partner with Gentry Locke, the ALFA International member firm in Roanoke, Virginia. Paul represents business clients in all aspects of the employment relationship, including wage and hour laws, discrimination claims, return to work and non-compete/trade secret issues. He has successfully defended companies in jury trials covering a variety of employment issues. Paul regularly speaks and conducts training on various employment law issues. Paul chairs his firm's Hospitality and Restaurant Practice Group. He received his bachelor's degree from the University of Vermont and his J.D. degree from the University of San Diego.

JENNIFER M. LANKFORD is Senior Corporate Counsel for Cracker Barrel Old Country Store, Inc., where she handles all matters related to employment litigation. Jennifer manages the legal litigation team and, in addition to handling employment claims company-wide, she

supervises compliance measures and manages the company's ADR program. Jennifer also oversees the Employee Relations department, which ensures Title VII and Title II compliance related to employees and guests, respectively, through training and investigations. With over 680 stores in 45 states, Jennifer's role also includes advising on employment law matters affecting the store's 70,000+ employees. Prior to joining Cracker Barrel, Jennifer was a partner with Thompson Burton, PLLC, in Franklin, Tennessee, where she practiced employment defense litigation and provided compliance training and advice to companies operating nationwide. In 2017, Jennifer was appointed by Governor Bill Haslam to the Tennessee Board of Appeals, the appeals panel for state employees seeking to appeal a demotion, suspension, or termination by the State of Tennessee.

KRISTA LEHMAN-ANDERSON is the Large Loss and Litigation Claims Manager at Society Insurance, a niche commercial carrier headquartered in Fond du Lac, Wisconsin. With over 20 years of experience in claims and litigation management, Krista leads strategic resolution efforts for complex property and liability exposures across multiple jurisdictions. Society Insurance specializes in tailored coverage for small to mid-sized businesses, with a strong focus on hospitality, retail, and artisan contractors. The company offers commercial auto, property, casualty, and workers compensation insurance, supported by proactive risk management and collaborative claims handling. Krista's leadership emphasizes operational efficiency, vendor integration, and litigation strategy, helping policyholders navigate high-stakes claims with clarity and confidence.

ANTHONY W. LIVOTI is a shareholder with ALFA International member firm, Murphy & Grantland, P.A., in Columbia, South Carolina. Anthony concentrates his practice in the areas of personal injury defense. As a certified circuit court mediator, much of his practice is also dedicated to alternative dispute resolution and mediations. He has presented numerous continuing legal education seminars on mediation and leadership. Prior to joining the firm, Anthony served for four years in the U.S. Navy as a surface warfare officer with several overseas deployments. He is a member of the International Association of Defense Counsel (IADC), South Carolina Defense Trial Attorneys Association (SCDTAA), and Defense Research Institute (DRI). He also currently serves as the Secretary/Treasurer of the SC Chapter of the American Board of Trial Advocates (ABOTA) and is a Past-President of the SCDTAA. In 2019, Anthony was named the recipient of the Fred. H. Sievert Award in honor of his work in developing the Emerging Leaders Program for the SCDTAA. This nationwide award is presented by DRI to an individual who "has made a significant contribution towards achieving the goals and objectives of the organized defense bar." All nominees "must be the current or past president

of a state and local defense organization, who have initiated innovative projects for the betterment of the organization and exercised strong leadership.” Anthony attended The Citadel, where he obtained his undergraduate degree in political science and graduated cum laude with his J.D. from the University of South Carolina School of Law. While in law school, he was the articles editor of the South Carolina Law Review and was also a member of the Order of Wig and Robe and Order of the Coif.

ROBERT MARZANO is a partner with Plunkett Cooney, the ALFA International member firm in Detroit, Michigan. Robert concentrates his practice in the areas of premises liability law, food service and hospitality law, and real estate law. He also serves as general counsel for a southeastern Michigan city and handles all aspects of civil litigation. Robert represents several national retailers, hotel chains, restaurants and apartment complexes in disputes involving premises liability claims, security guard litigation, dramshop/liquor liability issues, general negligence claims, mold litigation, third-party auto negligence claims and trucking litigation. He also routinely handles catastrophic accidents involving gas stations, parking lots and premise design. He routinely litigates matters involving dramshop/liquor liability and handles liquor license requirements involving application, renewal, and transfer process, as well as license violations.

MACKENZIE MONACO is an attorney with ALFA International member firm Monaco Cooper Lamme & Carr, PLLC, in Albany, New York. She maintains an active litigation practice representing a wide range of clients, from individuals and local businesses to national corporations, in state and federal courts throughout New York. Mackenzie delivers counseling, risk management and tort defense services to the hospitality and retail, construction, insurance and health care industries. She also maintains an active trusts and estates practice.

JOSH MORRIS is the Senior Manager of North American Claims in Circle K’s Risk Management Department. Circle K has become one of the most widely recognized convenience store brands, known worldwide for quality products and great customer service. Josh has been with Circle K for 12 years in various positions and is currently responsible for overseeing Circle K’s premise liability and transportation claims in North America. Josh is a graduate of East Carolina University with a degree in Business Management.

ASHLEY NORGARD is legal counsel for O’Reilly Auto Parts, one of the largest specialty retailers of automotive aftermarket parts, tools, supplies, equipment, and accessories in the United States, serving both the do-it-yourself and professional service provider markets. The Company has over 80,000 team members and operates more than 6,000 stores in 48 U.S. states and 44 ORMA locations in Mexico. Prior to her current role at

O’Reilly, Ashley was a trial attorney with Husch Blackwell LLP’s Labor & Employment group, and served as outside general counsel for a variety of mid-sized entities in the health and education industries. Before her legal career, she worked as a civilian for the U.S. Air Force, editing the French edition of Air & Space Power Journal, and leading outreach to militaries and embassies in Francophone Europe and Africa. Ashley received her B.A. in French and International Relations from Centre College in Kentucky, and her J.D. from the Thomas Goode Jones School of Law in Alabama.

CHRISTOPHER A. PAGE is a partner with ALFA International member firm Young Moore and Henderson P.A., in Raleigh, North Carolina. Chris is an experienced trial attorney specializing in the representation of clients in the hospitality and retail industries. He represents several national clients with all their legal needs, including claims relating to employment, business disputes, trademark infringement, false advertising, premises accidents, and construction defects. After graduating summa cum laude from Duke University, Chris earned his law degree from the Yale Law School, where he served as senior editor for the Yale Law Journal. Chris is the ALFAI Hospitality & Retail Practice Group’s Marketing Chair and serves on ALFAI’s Board of Directors. Chris is a frequent speaker at ALFAI seminars and has created many presentations on a variety of litigation and management topics.

TIM PEEPLES is a director at Daniel Coker, the ALFA International firm in Oxford, Mississippi. Tim serves as the chair of the firm’s Employment practice group and litigates on behalf of public and private employers in all areas of employment law, including discrimination and civil rights issues, wage and hour matters, employment contracts, covenants not to compete and wrongful discharge. He also regularly advises employers on matters such as employee handbook provisions, hiring and firing decisions and other employment-related practices and procedures. Tim’s practice also includes the defense of personal injury and other premises liability claims for a wide variety of businesses.

MADISON PRESTON is a member of Naman Howell Smith & Lee, PLLC, the ALFA International member firm in Austin, Texas. Her practice focuses on civil and commercial litigation, including transportation, personal injury, wrongful death, premises liability, employment disputes, property disputes, construction defect, and general defense liability matters. Madison represents clients in both state and federal courts across Texas.

BARATH RAMAN is a partner with ALFA International’s member firm, Lewis Wagner, LLP’s litigation group in Indianapolis, Indiana. Barath’s practice area includes the defense of personal injury, product liability, construction accident and defect, and environmental insurance coverage cases. Before law school, utilizing his

B.S. from Purdue University in Construction Engineering, Barath worked as a field engineer for Mass Electric Construction Company on projects in Houston, Texas and Los Angeles, California. Barath embarked on his legal career in 2011 by enrolling at the Indiana University Robert H. McKinney School of Law, where he hoped to leverage his engineering background to develop a law practice including construction and environmental law. Prior to joining the firm in 2014, Barath worked as a summer associate for Lewis Wagner, LLP and the Marion County Public Defender Agency in the Major Felony and Appeals Divisions. Since joining the firm, Barath has been involved in the preparation of several pleadings, responding to discovery, successfully arguing motions before the court, and has been involved in several jury trials. In 2020, Barath was awarded the Defense Trial Counsel of Indiana’s Young Lawyer of the Year title, and he was selected as a “Rising Star” by his peers. Barath also is the Co-President of Friends of Riley, a local young professional fundraising organization for the Riley Hospital for Children in Indianapolis.

CAREN RIES is Associate Counsel, Assistant Secretary, and Litigation Manager for Skyline Champion Corporation and its subsidiaries, including Champion Home Builders, Champion Modular, Titan Factory Direct, Champion Retail Housing, and Star Fleet Trucking. She joined the Champion family in 2018 as Associate Counsel and Litigation Manager. As one of three lawyers with the Company, she is a Corporate Generalist by default whose areas of responsibility continue to expand and evolve daily. Prior to joining Champion, Caren was a career litigator in private practice with the law firms Trott & Trott, P.C., Crimando & Cleland, P.C., and Kitch Drutchas, Wagner, Valitutti & Sherbrook, P.C., with practice areas focused on real property, family law, and medical malpractice and product liability defense. Caren is a graduate of Wayne State University Law School in Detroit, Michigan.

JOLENE RUSSELL is the Deputy General Counsel and Chief Compliance Officer at Shaw Industries, one of the world’s largest, privately held, global flooring manufacturers specializing in designing and manufacturing virtually every category of flooring, including carpet, resilient, hardwood, laminate, and ceramic floors. Jolene has broad governance and oversight responsibility throughout the enterprise for maintaining compliance with regulatory and legal obligations, Shaw’s Code of Business Conduct, and related policies. Prior to joining Shaw, Jolene was the Deputy General Counsel for Recreational Equipment, Inc. where she provided legal and compliance advice on regulatory and compliance matters, including the Code of Conduct, Records Management, Trade Compliance, Product Regulatory Compliance and Employment Practices as well as provided support to the Board of Directors and oversaw the Litigation function of the department. Jolene began her legal career at RadioShack Corporation,

where she served as in-house counsel and Senior Director of Ethics and Compliance. As a corporate attorney at RadioShack, her primary areas of responsibility included advertising and marketing, product safety and compliance, supply chain management, and privacy matters. In her ethics and compliance role, Jolene was responsible for developing, implementing, and monitoring an enterprise-wide ethics and compliance program. She received her Bachelor of Arts degree in Political Science from Washington State University and her Juris Doctorate and LLM from Texas A&M University School of Law.

JOHN E. SCHNEIDER is the CEO and founder of Avalon Health Economics. His PhD is in Health Services and Policy Analysis from the University of California Berkeley, with a concentration in health economics. He has over 30 years of experience studying economic and organizational aspects of the health care industry. Dr. Schneider's expertise includes: economic evaluation of new pharmaceuticals, devices, and diagnostics; pricing and reimbursement; analysis of medical care costs; health insurance & managed care; regulation, hospital competition, and health care markets; specialty hospitals; physician ownership; contracting; antitrust; and trademark infringement.

YANA SHAPIRO is a Partner practicing in the Workers' Compensation Department of the ALFA International member firm in Philadelphia, German, Gallagher & Murtagh, P.C. Her practice focuses on representing the self-insured and captive Employers in Pennsylvania and New Jersey, as well as uninsured Employers. Ms. Shapiro has successfully litigated Claim, Review, Modification, Suspension and Termination Petitions before Workers' Compensation Judges and the Workers' Compensation Appeal Board. Ms. Shapiro is on the ALFA International Steering Committee for Hospitality, the Women's Initiative Steering Committee, has organized multiple Women's Initiative Events in Santa Barbara, CA and Austin, TX, and led a successful ALFA International webinar on social media.

CASSIDY STARKEY is Senior Vice President for Lockton which is the world's largest private and independent insurance broker. He serves as a resource and works out of each of Lockton's offices in the Northeast. Cassidy provides strategic and practical advice around all areas of risk management, commercial insurance, & employee benefits. He develops new business and manages existing client relationships. Other focus areas include maintaining executive-level claims relationships (insurance companies, TPA's, law firms, etc.) and authoring strategy to positively impact the most complex or high-exposure claims escalated for his attention. Cassidy is a lawyer by background and practiced for years with Ballard Spahr, LLP. Cassidy is an active alumni & supporter of Temple University's

Risk Management Program, in large part because he met his wife Christy when they were both undergraduates in the Program. Christy and Cassidy are proud parents of two amazing teenagers Ethan (16) & Cara (13) and two rescue dogs, Tank (lab/pit mix) & Lewis (cattle/pit mix).

JULIA B. SUITER received both her Bachelor and Juris Doctorate degrees from Indiana University. Upon graduation, she clerked for the Honorable Brent E. Dickson of the Indiana Supreme Court. Thereafter, Ms. Suiter worked for the Indianapolis law firm of Riley Bennett & Egloff, where she focused her practice on product liability, medical malpractice, toxic torts, and general insurance defense. In 2000, Ms. Suiter became the Operations Counsel for KONE Inc., a world-wide leader in the vertical transportation industry. While at KONE, Ms. Suiter was business counsel to the organization, focusing on construction, contract, bankruptcy, and employment matters. She also implemented and managed the company's corporate compliance program for North America. In 2009, Ms. Suiter joined Illinois Casualty Company as its Litigation Manager before being promoted to Chief Litigation Counsel and then ultimately assuming her current role as Chief Legal Officer and Chief Compliance Officer. Ms. Suiter oversees the Legal, Claims, and Compliance functions. She developed the Company's Enterprise Risk Management and Ethics programs. Ms. Suiter has taught business law courses at St. Ambrose University and is published on the subject of lawyer civility. She has presented at various national industry conferences on the topics of Alcohol-Related Injury Litigation, Coverage Matters, and Biometric Privacy.

J. ALLEN SYDNOR, JR. is a partner with ALFA International member firm, Huie, Fernambucc & Stewart LLP (Huie), in Birmingham, Alabama. Allen joined Huie in 1987 after four years with a labor firm where he represented unions and their members in Alabama, Virginia and Louisiana. He has tried cases to conclusion in federal and state courts and before administrative law judges in Alabama, Georgia, Louisiana and Virginia. He focuses his practice on the defense of claims against health care providers, other professionals and pharmaceutical and medical device manufacturers. He has also defended numerous general insurance, premises liability, product liability, breach of warranty, and motor vehicle accident claims involving serious injuries and deaths, including class actions. His practice has included appearances in matters pending in 52 of the Circuit Courts in Alabama as well as the Alabama Supreme Court and the 11th U.S. Circuit Court of Appeals. Allen is AV-Rated by Martindale Hubbell and has been listed by The Best Lawyers in America for Medical Malpractice Law - Defendants since 2011. He is a member of the Defense Research Institute and the International Association of Defense

Counsel, is a registered mediator with the Alabama Center for Dispute Resolution, and has been inducted into the International Academy of Trial Lawyers and the American Board of Trial Advocates. He has also been recognized by the Boy Scouts of America for his service as a Scoutmaster for a Birmingham Boy Scout Troop.

JOHN R. TARPLEY is a shareholder residing in the Nashville office of Lewis Thomason, an ALFA International member firm. John has practiced in Nashville since graduating from the University Of Tennessee College Of Law. He joined the firm in 1989 after clerking with an appellate judge and serving as an Assistant Attorney General for the State of Tennessee. He is a leader in the firm's Commercial Transportation and Complex Litigation Practice Group. As a certified mediator, he is called on a regular basis to mediate and arbitrate a wide range of disputes. He has been inducted into the Tennessee Academy of Mediators. In addition, John is a former president of the Tennessee Bar Association, the Nashville Bar Foundation and of the American Bar Association's Tort, Trial and Insurance Practice Section. He also is a former chair of the Board of Editors of the ABA Journal. Likewise, he is a member of the ABA's Standing Committee on the Federal Judiciary, which conducts evaluations of all nominees for federal judgeships. He is active in the community and formerly served as the president of the Music City Chapter of the March of Dimes and as a member of the leadership team of Leadership Nashville. John is a former Transportation Practice Group Chair for ALFA International.

ANDREW TUTTLE is a Shareholder in Fowler White Burnett's Palm Beach office, the ALFA International member firm in Miami/Palm Beach. His practice focuses on casualty defense and commercial litigation, which entails litigating in both federal and state courts. Andrew's casualty practices involves the defense of premises, products and catastrophic personal injury claims, on behalf of nationwide retailers, regional restaurant chains, mass transportation clients, nursing home facilities and many others. His commercial work specially focuses on business related matters, such as: contract enforcement/defense, business torts and frauds, construction litigation, foreclosure and eviction actions. Andrew is on ALFA's Hospitality and Retail Practice Group steering committee.

JILL WALKER is a partner at Franden | Farris | Quillin | Goodnight | Roberts + Ward, ALFA International's member firm in Tulsa, Oklahoma. Jill's practice primarily consists of defending transportation companies, hospitality and retail entities, health care professionals, and medical staffing companies. In addition, Jill enjoys practicing Indian law, where she has extensive experience handling issues of law unique to citizens of Native American tribes.

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GENERAL INFORMATION

MEETING LOCATION

The Ritz-Carlton Key Biscayne, Miami
455 Grand Bay Drive
Key Biscayne, Miami, FL 33149
Tel: 52 624 163 7600
Hotel Website

REGISTRATION

Please contact ALFA International Headquarters to register.

ATTENDANCE IS OPEN ONLY TO MEMBERS OF ALFA INTERNATIONAL AND THEIR INVITED COMPANIONS AND IS LIMITED TO AGES 21+.

ATTIRE

The attire for the educational sessions throughout the conference is business casual. Resort casual attire is appropriate for the social events and casual attire for the optional activities. Wednesday & Thursday night's receptions and dinners are outdoors so layers are recommended. Friday dinner is indoors. Attendees are encouraged to lean into each dinner's theme when packing evening attire.

CLE CREDIT

ALFA International is an approved CLE provider in Illinois, California, Pennsylvania and Tennessee and certifies this program has been approved for 8 hours of CLE in these states. However, seminars are designed to meet CLE requirements, regardless of jurisdiction. To receive CLE credit outside of these states, attorneys should apply directly to their state's governing CLE board. Helpful links and information on how to apply for course credit are available on the ALFA International website and staff are available to assist with any concerns.

SPECIAL ACCOMMODATION

If you need any special accommodations, including a nursing room, special dietary meals, ADA access or other needs, please reach out to ALFAI staff in advance of the meeting and we will ensure that necessary accommodations are provided.

SEMINAR CONTACTS

Aria Trombley Wolf
awolf@alfainternational.com

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SEMINAR CONTACT

Aria Trombley Wolf
awolf@alfainternational.com

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ALFA International
THE GLOBAL LEGAL NETWORK

980 N. Michigan Ave.
Suite 1180
Chicago, IL 60611
Tel: (312) 642-ALFA (2532)
www.alfainternational.com