

## Connecticut

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### Are mandatory arbitration provisions recognized in your state? If so, are there any limitations to its enforcement?

Mandatory arbitration provisions are recognized in Connecticut and are favorably viewed by Connecticut courts.

### What is your state's law, if any, regarding gift cards, subscription services and loyalty programs?

#### Gift Cards:

Connecticut Law prevents an expiration date or inactivity fee on gift cards and certificates. Certain rules and regulations apply to issuance of gift cards and certificates and refund of normal balances.

#### Subscription Services:

Connecticut Law requires that subscription services such as trial offers or those contracts which automatically renew at the end of the contract term, include various provisions such as notice of cancellation provisions (ex: the right to cancel and the mechanisms for cancellation). Health clubs and other organizations have other more particularized rules and regulations.