

 **ALFA International**

The Global Legal Network
Local Relationships Worldwide



Workers' Compensation Beyond Austin City Limits

ALFA International 2017 Workers' Compensation Practice Group Seminar

March 22-24, 2017

The Four Seasons Hotel – Austin, Texas

www.alfainternational.com



All About Austin

The capital of Texas, Austin, is touted as “The Live Music Capital of the World”, and for good reason. Home to SXSW, Austin City Limits and countless other concert series, you’d be hard pressed to find a city block without a bar featuring live music any night of the week. In addition to the lively music scene, Austin is also home to a wide range of museums, featuring art and culture from the region and around the world.

ALFA International attorneys and guests are encouraged to fly into the Austin-Bergstrom International Airport and take a cab approximately 20 minutes to the Four Seasons Hotel Austin. The hotel sits on the banks of Lady Bird Lake and features a backyard lounge, heated saltwater pool, spa and nearby access to the Lady Bird Trail for walking or biking. Just ten minutes from Rainey Street, it’s also easy access to great food, bars and live music!

Workers' Compensation Beyond Austin City Limits

ALFA International 2017 Workers' Compensation Practice Group Seminar

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The ALFA International Workers' Compensation Practice Group is pleased to invite you to the 2017 Workers' Compensation Seminar to be held in Austin, Texas from March 22-24, 2017. Austin is a vibrant city, with a rich musical tradition, hosting various music festivals annually. Like musicians, each bringing their talents to create harmony and melody, we want to help you string together workers' compensation claims handling to create a lyrical masterpiece! Our gathering is designed to help you evaluate each piece of your workers' compensation program, considering best practices with attorneys and other workers' compensation professionals from across the country.

In each interactive portion of the program, attorneys practicing workers' compensation defense litigation, along with workers' compensation and risk managers from national companies, will present and discuss topics you see and deal with on a daily basis, bringing new ideas and fresh strategies for your consideration, including:

- **Workplace violence**
- **The changing demographic of your employees**
- **Drug use and management in the face of the opiate epidemic**

Additionally, we will offer smaller break-out sessions where you will have greater opportunity to discuss and debate issues arising daily in your work, including ever-present Medicare and Medicaid considerations, return to work programs and multijurisdictional claims handling. We will offer more “Tips” from attorneys and workers' compensation professionals, plus two “Potluck Sessions” where you will be introduced to important recent trending issues worth watching in the coming months. As always, you will have an opportunity to orchestrate with your friends and colleagues, sharing your successful hits and composing other arrangements to make your workers' compensation program sing!

Dawn Dillon Raynor

Program Chair, 2017 ALFA International Workers' Compensation Practice Group Seminar
YOUNG MOORE AND HENDERSON P.A.
Raleigh, North Carolina

Kevin J. Adrian

Chair, ALFA International Workers' Compensation Practice Group
BROWN & JAMES, P.C.
St. Louis, Missouri

WEDNESDAY, MARCH 22

2:00 p.m. – 5:00 p.m.

FACULTY REHEARSAL & EARLY REGISTRATION

Stone's Crossing – Four Seasons Hotel

5:30 p.m. – 6:30 p.m.

ALL ALFA INTERNATIONAL ATTORNEY MEETING

Stone's Crossing – Four Seasons Hotel

All attending ALFA International attorneys are encouraged to attend.

5:30 p.m. – 6:30 p.m.

CLIENT ONLY COCKTAIL HOUR

East Lawn – Four Seasons Hotel

6:30 p.m. – 9:30 p.m.

Welcome To Austin



RECEPTION, BUFFET DINNER & REGISTRATION

Four Seasons Lawn

Join us for an evening on the banks of Lady Bird Lake. Enjoy sipping cocktails while catching up with old friends, forming new acquaintances and relishing your first night in Austin!

THURSDAY, MARCH 23

8:00 a.m. – 9:00 a.m.

BREAKFAST BUFFET

West Lawn – Four Seasons Hotel

9:00 a.m. – 3:30 p.m.

PROGRAM SESSIONS

Ballroom BCD – Four Seasons Hotel

9:00 a.m. – 9:15 a.m.

INTRODUCTORY REMARKS

Gary Bague

*Chair, ALFA International
Board of Directors*
HAIGHT BROWN &
BONESTEEL LLP
Los Angeles, California

Dawn Dillon Raynor

*Program Chair, ALFA
International Workers'
Compensation Practice Group*
YOUNG MOORE AND
HENDERSON P.A.
Raleigh, North Carolina

Kevin J. Adrian

*Chair, ALFA International Workers'
Compensation Practice Group*
BROWN & JAMES, P.C.
St. Louis, Missouri

9:15 a.m. – 10:15 a.m.

ANTICIPATING AND AVOIDING VIOLENCE IN THE WORKPLACE: DON'T BECOME A HEADLINE

Five hundred people may lose their lives as the result of violence in the workplace during 2017. As many as 150,000 nonfatal injuries may be attributable to workplace violence during the same interval. Up to 500,000 violent crimes against persons in the workplace can also be anticipated. These sobering projections magnify the potential threat and motivate development of intervention strategies. The entire work environment requires evaluation in the light of such prospects, as employers seek to reduce the risk that a given location will become the location of a workplace disaster.

Substantial effort has been devoted to the reduction of workplace violence. Multiple studies consider the purported causes of violent events, as well as mechanisms calculated to alleviate future harms and reduce the impact of injuries. A survey of such efforts may help emphasize the necessity of contemplating multiple social, political and economic factors crucial to the assessment and anticipation of potential outbursts. Multiple tactics and techniques were developed to reduce or eliminate the risk of harm. This program will review such efforts for the employer who seeks to reduce the risk of violence in their workplace.

Tom Lyons

HALL & EVANS, LLC
Denver, Colorado

10:15 a.m. – 10:30 a.m.

FIRST PANEL OF FIVE TIPS

In this insightful section of the program, and two additional sections that will occur later in the program, your ALFA International attorneys and clients will provide valuable tips and strategies to assist you in the administration of your workers' compensation claims. They will share their experience, knowledge gained and lessons learned from years of successfully handling workers' compensation cases throughout the United States.

10:30 a.m. – 10:45 a.m.

BREAK

10:45 a.m. – 11:15 a.m.

Attorney Pot Luck

This segment of the program is designed for ALFA International attorneys to discuss several hot and timely topics in an expanded role. Each presenter is bringing their own unique dish to the party that may have some local flavor, but may also have significant impact to workers' compensation programs around the country.

11:15 a.m. – 11:25 a.m.

MOVE TO BREAKOUT SESSIONS

11:25 a.m. – 12:25 p.m. **BREAKOUT SESSIONS GROUP ONE – CHOOSE ONE**

A. ALWAYS ON MY MIND BEST PRACTICES FOR HANDLING MULTI-JURISDICTIONAL CLAIMS

When your employees go "On the Road Again" and suffer work-related injuries along the way, you may face decisions as to the jurisdiction where the claim should be administered and how that will play out in other states. This panel will help you learn to master the changing dynamics needed to orchestrate claims involving more than one jurisdiction. We will discuss measures you can take to make sure you (or your clients) are tuned in to make early and well-informed decisions about these claims. Soon you'll be singing the praises of "All the Claims You've Loved Before", even when they are complicated by exposure in more than one state.

Jill Gradwohl Schroeder

Moderator
BAYLOR, EVNEN, CURTISS,
GRIMIT & WITT, LLP
Lincoln, Nebraska

Melissa Woitalewicz

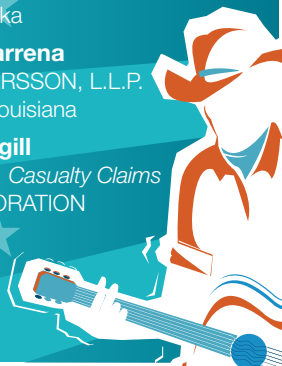
Workers' Compensation Manager
CRETE CARRIER CORPORATION
Lincoln, Nebraska

Dean Arruebarrena

LEAKE & ANDERSSON, L.L.P.
New Orleans, Louisiana

Jodie Massingill

Senior Manager, Casualty Claims
SYSCO CORPORATION
Houston, Texas



B. AVOIDING THE BACK TO WORK BLUES

HELPING CLAIMANTS GET BACK TO WORK BY ACCOMMODATING RESTRICTIONS BEFORE THEY GO OUT

This seminar panel will address strategies employers use to prevent injured employees from staying out of work for prolonged periods. Namely, we will discuss the pros and cons of employing formal return to work programs, where employers accommodate nearly all levels of work restrictions in order to keep a person at work, reducing litigation and insurance costs.

Matt Necci

Moderator
HALLORAN & SAGE LLP
Hartford, Connecticut

Jon Burney

Corporate Vice President
and Senior Counsel
GCA SERVICES GROUP INC.
Downers Grove, Illinois

Todd Williams

Managing Attorney, Casualty Litigation
AUTOZONE, INC
Memphis, Tennessee

Shannon Blair

HAIGHT BROWN & BONESTEEL LLP
Los Angeles, California

Mary Wiethorn Gamble

SEMMES, BOWEN & SEMMES
Baltimore, Maryland

C. TUNING UP YOUR MSA STRATEGIES

Are your Medicare strategies and programs a little "off key"? Join our experts, Beth Hostetler and Jennifer C. Jordan, to learn alternative MSA strategies, including a non-submission program. Ms. Hostetler is the Director of Medicare Service and Corporate Risk Management for Albertsons Companies and Ms. Jordan is the Chief Legal Officer for MEDVAL. They will discuss how the common practice of obtaining CMS approval for every Medicare set aside often creates unnecessary costs and may result in settlements falling "flat". Ms. Hostetler and Mr. Jordan will examine a large employer's successful hybrid program of submitting some MSAs for approval, but not all, while considering a company's risk tolerance.

Megan Coulter

Moderator
HALL & EVANS, LLC
Denver, Colorado

Beth Hostetler

Director of Medicare Service,
Corporate Risk Management
ALBERTSONS COMPANIES
San Francisco, California

Jennifer Jordan

Chief Legal Officer
MEDVAL
Washington, District of Columbia

Kenny Veit

LEITNER, WILLIAMS, DOOLEY
& NAPOLITAN, PLLC
Nashville, Tennessee

12:25 p.m. – 1:25 p.m.

LUNCH

West Lawn – Four Seasons Hotel

1:25 p.m. – 2:25 p.m.

BREAKOUT SESSIONS GROUP TWO

*Repeat Group One Sessions

2:25 p.m. – 2:40 p.m.

BREAK

2:40 p.m. – 2:55 p.m.

SECOND PANEL OF FIVE TIPS

2:55 p.m. – 3:30 p.m.



5:00 p.m. – 6:00 p.m.

WOMEN'S INITIATIVE EVENT
A Taste of Texas ✨



Let's get cookin'! Enjoy a margarita with fellow female attorneys and craft a signature salsa too. Attendees will be split into teams to compete in a salsa making competition and the winners will receive a special prize!

Yana Shapiro

GERMAN, GALLAGHER & MURTAGH, P.C.
Philadelphia, Pennsylvania

Stephanie Potter

NAMAN HOWELL SMITH & LEE, PLLC
Austin, Texas

6:30 p.m. – 9:30 p.m.

FIXE-IN' TO FEAST



OFF SITE RECEPTION & DINNER

Join ALFA International for an evening at Fixe Austin. Known for its Texas-inspired menu, Fixe calls itself "Progressive Southern". ALFA International attorneys, clients and guests are encouraged to walk to the restaurant (.8 miles, approximate 15-20 minute walk). A cocktail reception will take place beginning at 6:30pm followed by a buffet dinner featuring "elevated" southern cuisine at 7:30pm.

FRIDAY, MARCH 24

8:00 a.m. – 9:00 a.m.

BREAKFAST BUFFET

West Lawn – Four Seasons Hotel

9:00 a.m. – 11:45 a.m.

PROGRAM SESSIONS

Ballroom BCD – Four Seasons Hotel

9:00 a.m. – 10:00 a.m.

"STAYIN' ALIVE" WHILE THE WORKFORCE "CH-CH-CH-CH-CHANGES"

When the millennials sing "I Want It All", what's your "Fight Song"? Is there a better refrain to the "The Long and Winding Road" posed by the Baby Boomers than "Let It Be"? Are you left "Crying" by oversized employees who forgot the chorus to "Don't Stop Thinking About Tomorrow"? Changing employee demographics are impacting workers' compensation programs. This panel of composers will discuss solutions to help you "Never Surrender" and leave you humming "I'm Alright".

Jeff Linder

Moderator
YOUNG MOORE AND
HENDERSON P.A.
Raleigh, North Carolina

Katrena Parker

Workers' Compensation
and FMLA Manager
OLD DOMINION
FREIGHT LINE, INC.
Thomasville, North Carolina

Brian Varner

V.P. Risk Management
COMPASS ONE HEALTHCARE
Parker, Colorado

Dallas Jones

BAYLOR, EVNEN, CURTISS,
GRIMIT & WITT, LLP
Lincoln, Nebraska

10:00 a.m. – 10:15 a.m.

THIRD PANEL OF FIVE TIPS

10:15 a.m. – 10:30 a.m.

BREAK

10:30 a.m. – 11:30 a.m.

HOW DOES IT FEEL? DRUGS VS PAIN

Escalating costs of pharmaceuticals has been a problem spiraling out of control. In this segment we will analyze pain and how to manage it. The panel will present and discuss one state's attempt to control overuse of opioids; a legislative reaction to physician unwillingness to say no to drugs. We will also hear renowned pain specialist Doctor Roberto Feliz explain pain, over-prescription of opioids, medical marijuana, and how to wean patients from or step down from opioid use.

Steve Hessert

Moderator

NORMAN, HANSON & DETROY, LLC
Portland, Maine

Roberto Feliz M.D.

*Pain Management Physician
& Anesthesiologist*

HYDE PARK PAIN MANAGEMENT
Hyde Park, Massachusetts

Pat Lauritzen

Sr. Mgr. Risk Management

NES RENTALS
Houston, Texas

Christine Fitta

HIGGINS, CAVANAGH & COONEY, LLP
Providence, Rhode Island

James Hornstein

HIGGINS, CAVANAGH & COONEY, LLP
Providence, Rhode Island

11:30 a.m. – 11:45 a.m.

CLOSING REMARKS

What is ALFA International?

ALFA International is the premier network of independent law firms. Founded in 1980, ALFA International is the first and continues to be one of the largest and strongest legal networks. We have 150 member firms throughout the world. Our 80 U.S. firms represent 95 of the 100 largest metropolitan areas. Our 70 international firms are located throughout Europe, Asia, Australia/New Zealand, Africa, Canada, Mexico and South America.

ALFA International's mission is to provide high quality, cost efficient legal services wherever our clients need them. The ALFA International model enables our members to use their local expertise to deliver highly effective legal solutions, often drawing upon the collective wisdom and experience of other member firms. ALFA International clients benefit from a geographically comprehensive network of exceptional law firms and accomplished trial and business counsel. Our member firms meet high standards to be part of the ALFA International network and are well respected by their peers in the legal and business community.

FACULTY BIOS

KEVIN J. ADRIAN is a Principal with the ALFA International law firm of Brown & James, P.C. in Saint Louis, Missouri. Mr. Adrian received his B.S. degree in Biomedical Engineering from Northwestern University, and is an honors graduate of the Saint Louis University School of Law. Mr. Adrian practices in Missouri and Illinois, and focuses his workers' compensation practice on defense of employers, self-insured's, and insurance carriers. Mr. Adrian also practices health care law, including defense of health care professionals in malpractice claims, and defense of pharmaceutical and medical device manufacturers in product liability matters.

DEAN ARRUEBARRENA is a principal partner with the ALFA International firm of Leake & Andersson in New Orleans, Louisiana. Since 1996, Dean has maintained an active litigation practice in all Louisiana state and federal courts. He is admitted to all Louisiana state courts, the U.S. District Courts for the Eastern, Middle and Western Districts of Louisiana and the U.S. Fifth Circuit Court of Appeals. He has also litigated cases in Mississippi under pro hac vice authority. His practice areas are varied and include premises liability, workers' compensation, casualty and insurance. Dean's professional affiliations include the Louisiana Association of Defense Counsel, Defense Research Institute, New Orleans Bar Association and New Orleans Association of Defense Counsel. He is also Leake & Andersson's primary liaison with the New Orleans Pro Bono Project and devotes several hours each year to Pro Bono causes. Dean is a 1993 cum laude graduate of Loyola University New Orleans, where he received the Bank of Louisiana award for the outstanding Economics graduate, and a 1996 graduate of Loyola University New Orleans Law School.

GARY A. BAGUE is a partner at Haight, Brown, & Bonesteel LLP in Los Angeles. He is a past chair of the firm's Risk Management and Insurance Law

Department, and continues to devote a large part of his practice to representing insurance carriers and corporate insureds with regard to insurance coverage and complex litigation, both locally and as national coordinating counsel. He also enjoys advising clients regarding risk transfer in commercial transactions and construction contracts. He has served as a panelist for California's Continuing Education of the Bar, is a contributing author for the book, *Causes of Action*, James Publishing, and writes and lectures frequently on risk management, particularly as respects the construction, health, and manufacturing industries. Gary received his Juris Doctor from the University of California Hastings College of the Law. He obtained his bachelor's degree in Business Administration, with Honors, from the California State University at Los Angeles. He has been recognized with top lawyer honors by various organizations, and is rated AV Preeminent by Martindale Hubble. He is a member of the ALFA International Insurance Practice Group, is a past chair of the ALFA International Construction Practice Group, and currently serves as Chair of the ALFA International Board of Directors.

SHANNON BLAIR is a Partner in the ALFA International law firm of Haight Brown & Bonesteel LLP and is a member of the Employment & Labor Practice Group. She is a Certified Specialist in Workers' Compensation Law by the State Bar of California Board of Legal Specialization. Shannon's practice focuses on California workers' compensation law, including employer serious and willful misconduct, 132a and defense of independent contractor issues before the WCAB. She routinely represents Fortune 500 companies, self-insured employers, insurance carriers, small businesses operating under employee leasing programs or who work with independent contractors and employers who maintain high retention levels requiring strict oversight of their claims. Shannon began her

career in-house as legal counsel for a third-party administrator litigating workers' compensation claims for CBS and Paramount Studios. While in college she administered workers' compensation claims at the Federal Aviation Administration. Shannon spends her free time working on her handicap with the Women Lawyers Association of Los Angeles golf league and the Executive Women's Golf Association. The organizations support The First Tee and the SCGA Junior Golf Club.

JON BURNEY is the Corporate Vice President and Senior Counsel, GCA Services Group Inc. Mr. Burney's primary responsibility is administering workers compensation defense for GCA which employs approximately 37,000 employees nationwide. He has over 40 years of extensive legal and business experience. Prior to joining GCA, Mr. Burney was Executive Vice President, General Counsel and Secretary for FTD Group, Inc., where he worked for approximately 12 years. Before joining FTD, he practiced law at his own firm, Burney and Herthneck L.L.C in Cleveland, Ohio for 18 years, after serving as Vice President and General Counsel for Apcoa, Inc., a national parking company for 8 years. Mr. Burney received a B.A. from Denison University and a J.D. from The Ohio State University College of Law.

MEGAN E. COULTER is a Member at Hall & Evans, LLC, the ALFA International firm in Denver and specializes in workers' compensation. Prior to joining Hall & Evans, LLC, she practiced workers' compensation insurance defense in Omaha, Nebraska. Ms. Coulter represents clients in the administrative courts and at the appellate level. She is an active member of the ALFA International Workers' Compensation Practice Group, including a member of the ALFA steering committee. She is also board member of the Colorado Bar Association Workers' Compensation Committee, a Stakeholder Board Member with the Director of Workers' Compensation regarding Colorado's Division

Independent Medical Examinations, a member of Professionals in Workers' Compensation, RIMS and a number of other professional organizations. Ms. Coulter focuses her practice on Colorado workers' compensation claims and issues related to the Medicare Secondary Payor Act. Megan regularly presents at seminars concerning the Colorado Workers' Compensation Act, Medicare Compliance and other Workers' Compensation issues providing guidance to both insurers and self-insured clients.

ROBERTO FELIZ, M.D. is a board certified pain management physician and anesthesiologist. Dr. Feliz is widely recognized for his clinical interests in Complex Regional Pain Syndrome, Neuropathic Pain, Rhizotomy, Epidurals and Nerve Blocks, Opioid Tapering and Sports Injuries. Dr. Feliz earned his medical degree from Dartmouth Medical School. He completed his residency at Harvard Medical School at Beth Israel Hospital. He has a fellowship in Pain Management from Beth Israel Deaconess Hospital completed in 1993 and Massachusetts General Hospital in 1994. He currently serves as an impartial physician for the Massachusetts Workers' Compensation Judges.

CHRISTINE D'ORSI FITTA is a Partner at Higgins, Cavanagh & Cooney, LLP, the ALFA International firm in Providence, RI. For more than 20 years, Chris has represented insurance companies, their insureds, as well as local, national and international corporations, in workers' compensation matters. She is a Partner in the Workers' Compensation Department and the Medicare Compliance Practice Group. Her practice focuses on the defense of employers across a wide range of industries and insurers in workers' compensation matters before the Rhode Island Workers' Compensation Court, the Rhode Island Workers' Compensation Court Appellate Division and the Rhode Island Supreme Court. She also has considerable experience with matters involving corporate officer liability, apportionment petitions, dependency determination petitions and claims relating to jurisdictional determination.

Moreover, Chris advises clients on issues involving Medicare Secondary Payer Act compliance - such as satisfaction of conditional payments and the necessity of Medicare Set-Aside Accounts in workers' compensation and liability cases. In addition, Chris is a frequent lecturer at seminars for attorneys and insurance professionals on workers' compensation law and Medicare Secondary Payer Act compliance. She is an active member of the Rhode Island Bar Association, the American Bar Association, the Rhode Island Workers' Compensation Bench Bar Committee, ALFA International and Defense Counsel of Rhode Island. She is a graduate of The University of Rhode Island and Widener School of Law. Chris joined Higgins, Cavanagh & Cooney in 2000. She is admitted to practice before the state and federal courts in Rhode Island. She has achieved the highest peer review rating - AV - from Martindale Hubbell.

MARY GAMBLE is a Principal in the Workers' Compensation & Employers' Liability department at the Baltimore, Maryland office of the ALFA International firm Semmes, Bowen and Semmes. Ms. Gamble represents employers and their insurers in the defense of workers' compensation claims. Her clients include self-insured employers as well as insurance companies providing coverage for large and small employers. She regularly appears at hearings before the Maryland Workers' Compensation Commission and handles jury trial appeals before the various Circuit Courts throughout the State of Maryland. Ms. Gamble has argued before the Court of Special Appeals and written and submitted appellate briefs to both the Court of Special Appeals and the Court of Appeals of Maryland. Prior to joining the firm, Ms. Gamble served as judicial law clerk for the Tenth District Court of Maryland, covering both Howard and Carroll Counties. Ms. Gamble was selected as a "Rising Star" by Baltimore Magazine and Maryland Super Lawyers Magazine 2012 - 2017, and is a member of the American Bar Association, Bar Association of Baltimore City, Maryland Defense Counsel, and the Maryland State Bar Association.

STEPHEN HESSERT is a partner in the Portland, Maine ALFA International law firm of Norman, Hanson & DeTroy. Education: Bowdoin College (B.A., magna cum laude, 1974); University of Maine (J.D., 1977). Associate Editor, Maine Law Review, 1976- 1977. Professional Memberships:.. Maine State and American Bar Associations; Defense Research and Trial Lawyers Association. Mr. Hessert has specialized in workers' compensation defense for many years and is a frequent speaker in the Northeast on labor and workers' compensation matters. His practice has a significant concentration in Longshore and Harbor Workers' Compensation Law, as well as in the defense of cases under the Maine Workers' Compensation Act. Mr. Hessert has been recognized for over twenty years by Best Lawyers in America for his expertise in this specialty. He is a past Chair of the Workers' Compensation Practice Group in the American Law Firm Association and is also Chair of the Workers' Compensation Section of the Maine State Bar Association.

JAMES T. HORNSTEIN is a partner with the ALFA International law firm of Higgins, Cavanagh and Cooney, LLC in Providence, Rhode Island, where he leads the firm's Workers' Compensation Department. For the past 20 years, his practice has been devoted exclusively to the defense of employers and insurers in claims brought under the Rhode Island Workers' Compensation Act before the Rhode Island Workers' Compensation Court, The Rhode Island Department of Labor as well as claims brought under the federal Longshore and Harbor Workers' Compensation Act. Mr. Hornstein is an active member of the Workers' Compensation Bench Bar Committee and earned his B.A, cum laude, from Providence College in 1982 and his J.D. from Ohio Northern University in 1985. Mr. Hornstein served as a member of the Judge Advocate General's Corps before retiring as a Colonel and the State Judge Advocate of the Rhode Island Army National Guard.

BETH HOSTETLER is the Director of Medicare Services, Corporate Risk

Management/Workers Compensation, for the Albertsons Companies. She has provided MSP compliance and case management services to Albertsons/Safeway since 2001, both as an employee and under Hostetler Healthcare Solutions. Prior to this, Beth served as the Branch Manager for Crawford & Company, overseeing their Medical Case Management and Vocational Rehabilitation services. Beth is a regular speaker at industry conferences, including NAMSAP in 2014 and 2016, and will be speaking at the upcoming NWCD conference in November. She graduated with a BSN Nursing from Case Western Reserve University. She holds Certified Case Manager (CCM), MSCC and CMSP certificates.

DALLAS D. JONES is the former managing partner of the ALFA International firm in Lincoln, Nebraska, Baylor, Evnen, Curtiss, Grit and Witt, LLP, and a Past-Chair of its Workers Compensation Practice Group. The focus of his practice is identifying innovative ways to enable employers to navigate the overlap of workers' compensation claims and the myriad employment laws, which can create complications in the claims process. He is a frequently invited speaker, locally and nationally, regarding all aspects of workers' compensation and the overlap of related employment laws. He is the Chair Emeritus of ALFA International's Workers' Compensation Practice Group and former Chair of the Workers' Compensation section of the Nebraska State Bar Association. Mr. Jones has devoted substantial time as President of Nebraskans for Workers' Compensation Equity and Fairness, non-profit corporation dedicated to creating a more balanced workers' compensation system in Nebraska. His most recent passion is serving as President of Kids' Chance of Nebraska, a non-profit he started which raises money from stakeholders in the workers' compensation system to award scholarships to children of workers significantly disabled or killed at work. He received his B.S. degree in Geology from the University of Nebraska-Lincoln and his J.D. from the University of Nebraska-Lincoln School of Law.

JENNIFER C. JORDAN, JD, MSCC, CMSP is Chief Legal Officer at MEDVAL, LLC, a national provider of Medicare Secondary Payer (MSP) compliance services. Recognized as a leading authority on MSP compliance, she regularly speaks at industry and educational events nationally and authors articles for both industry publications and legal sources. She has been designated as an expert witness by plaintiff, defense and the government for her extensive knowledge of MSP issues. In conjunction with maintaining structured settlement licensing, Ms. Jordan is focused on finding settlement solutions and resolving claims with the best interest of all parties, not just Medicare, in mind. Ms. Jordan is Editor-in-Chief of The Complete Guide to Medicare Secondary Payer Compliance, published annually by LexisNexis since 2010, and is the recipient of a 2010 Workers' Compensation Notable Person Award and Top 25 Workers' Compensation Blog Awards from 2009 through 2014 from LexisNexis. She currently serves on the board of a number of organizations such as the Larson's National Workers' Comp Advisory Board, the Friends Research Institute, and the Medicare Secondary Payer Charitable Foundation and performs peer review for publications such as the Journal of American Law (published by the Claims and Litigation Management Alliance (CLM) from 2014 -2015) and the Psychological Injury and Law Journal. She was named to the WorkCompCentral President's Honor Roll in 2015 for her contributions to the industry and received a Best Blogs 2016 award from WorkersCompensation.com. Ms. Jordan received her J.D. from the University of Baltimore, School of Law where she was a member of the Law Review and Editor-in-Chief of the University of Baltimore Intellectual Property Law Journal. She received her MBA from the University of Baltimore, Robert G. Merrick School of Business and B.A.s in Economics and Fine Arts from Virginia Tech.

PATRICIA LAURITZEN has worked in the rental equipment industry for 20 years managing workers' compensation, auto liability, property and general liability claims. She has training in accident

investigation and litigation preparedness. Ms. Lauritzen's responsibilities at NES Rentals include supervision of all claims, including personal interaction in catastrophic cases, and in the oversight of all claims in litigation. She works closely with defense counsel in negotiating settlements, attending mediations and preparing cases for trial. NES Rentals is a Chicago, IL based aerial lift company operating in 29 states in the US with 1,000 employees. NES Rentals rents more than 735 types of equipment and distributes new equipment for nationally recognized manufacturers in a variety of industries. NES Rentals also sells used equipment, parts, supplies and merchandise, and provides repair and maintenance services.

JEFFREY T. LINDER is a shareholder with the ALFA International firm of Young Moore and Henderson in Raleigh, North Carolina. A 1995 honors graduate of the University of North Carolina School of Law, Jeff focuses his practice on employment and workers' compensation litigation. His philosophy is to provide the highest quality client services while seeking to deliver the most satisfactory results in the most efficient manner available. Jeff represents a broad array of employers, including those in the following industries: Healthcare; Hospitality and Retail; Manufacturing; Professional Services; and Transportation. He is a former Chair for the ALFA International Workers' Compensation Practice Group, and is a frequent speaker on employment and workers' compensation law issues.

TOM LYONS is a member of the ALFA International firm of Hall & Evans in Denver, Colorado. His multi-faceted trial practice emphasizes the defense of employment, discrimination and federal civil rights matters, as well as contract and complex commercial litigation disputes, along with a variety of claims involving Colorado public entities. Drawing on extensive experience in the administrative law arena, Mr. Lyons is also involved in a multitude of administrative proceedings, including proceedings before the EEOC and the Colorado Civil Rights Division, as well as multiple business and professional regulating agencies. His practice includes

counseling and representing both for-profit and not-for-profit organizations. Such organizations call on his experience and background in employment matters for assistance as their representative, as well as general counsel services. These roles include the opportunity to draft, edit, and amend personnel handbooks, manuals and policies, as well as presenting regular training programs for the employees and managers of clients. For several years, he also developed and presented regular employment and supervisory training programs for the Colorado Local Technical Assistance Program under the auspices of the University of Colorado.

JODIE MASSINGILL has been in the claims and risk management arena for 30 years. She currently is the Senior Manager, Casualty Claims for Sysco Corporation in Houston, Texas. Her prior experience includes work at John L. Wortham & Son, LP where she was Associate Director – Broker Accounts from 2002 to 2012 and at Fleming Companies from 1989 through 2002 where she rose to the position of Claims Manager. Jodie has also worked as a Claims Examiner at such companies as Yellow Freight Systems, Inc., Liberty Northwest Insurance Company and Employee Benefits Insurance Company. Jodie's educational background includes training in commercial insurance, risk management, risk finance, safety and human resources management at the University of Central Oklahoma. She is a licensed adjuster in the State of Texas. Jodie's career accomplishments include creating and maintaining claim, litigation and vendor management programs; claim auditing; cost containment and training programs; handling and advisory risk management activities in fifty states representing \$75 million in incurred costs for employer(s); creation and development of physician networks focusing on certified occupational specialties; performing quality review of third party claims administration, integrity of reserves and cost containment practices; and ADA Title III compliance administration and training. Jodie has participated on various insurance industry panels over the years, such as ALFA

International and The National Disability and Workers' Compensation Conference.

MATTHEW NECCI is the chair of the Workers' Compensation Practice Group at the ALFA International firm of Halloran & Sage LLP, providing representation for clients in workers' compensation, longshore, subrogation and general liability claims. He has considerable appellate experience, defending clients before the Compensation Review Board of the Connecticut Workers' Compensation Commission, the Appellate Court of Connecticut and the Supreme Court of Connecticut. Matthew was listed as a "Rising Star" in the 2013 - 2016 editions of Super Lawyers® in the areas of Workers Compensation, State, Local and Municipal Law and General Litigation. He was also chosen as a member of the 2014 class for the Connecticut Law Tribune's New Leaders in the Law. The CLT selects Connecticut attorneys that display qualities in the areas of firm leadership, casework, publications and pro bono work. Most recently, he was named one of Hartford Business Journal's "40 Under Forty," an award that recognizes outstanding young professionals in the Greater Hartford area that are excelling in their industries through their leadership roles. In addition to his legal work, Matthew is an active member of the Connecticut Bar Association, previously serving as Chair of the Young Lawyers Section, and is a former member of the Board of Editors for Compensation Quarterly, a publication of the Workers' Compensation Section. Matthew is an active member of ALFA International, and serves on the steering committee for its workers' compensation practice group. Matthew currently serves on the Board of Directors for Special Olympics Connecticut and for Leadership Greater Hartford. He is a member of the Executive Committee for Hartford Hospital's Young Leaders Advisory Council as well as a member of Hartford Hospital's Board of Corporators. He also serves on the Board of Corporators for the iQuilt Plan, a culture-based urban design plan for Downtown Hartford that seeks to create a more walkable, sustainable, and welcoming downtown, while improving

the city's cultural network and creating a stronger economy and workforce.

KATRENA PARKER is the Manager of the Workers' Compensation Department for Old Dominion Freight Line, Inc., located in Thomasville, NC, founded in 1934. Old Dominion currently operates 230 Service Centers in the lower 48 states with 6,400+ tractors, 19,400+ trailers and is a less-than-truckload, union-free motor carrier providing regional, inter-regional and national LTL service and logistics services employing more 19,000 people globally. Katrena has worked in the insurance arena for 23 years, and has been with Old Dominion for over 19 years. She was charged with the responsible for building the WC Department that OD knows today. Over the past 14 years she and her staff have adjusted/self-administered WC claims in 4 states (NC, SC, TN & VA). She is responsible for the Workers' Compensation program across multiple state jurisdictions nationwide for over 1,500 new WC claims annually. She and her staff over-see the TPA's handling of these claims nationwide by providing claims reporting, initial claims investigation, the return to work program and over-seeing the overall claims through its closure. Currently she is in the process of expanding her staff and bringing more states in-house to self-administer.

STEPHANIE POTTER is a member of the ALFA International firm Naman Howell Smith & Lee PLLC in Austin, Texas, and focuses on civil litigation and administrative law. Before joining the firm, Stephanie served as a law clerk to the Honorable Randy Crane in the McAllen Division of the Southern District of Texas, 2008-2009. A significant portion of Stephanie's practice has been devoted to public utilities law. Stephanie has represented utility clients in regulatory proceedings involving hundreds of millions of dollars before the State Office of Administrative Hearings, the Public Utility Commission of Texas, in state court, and in arbitration. In addition to utilities work, Stephanie has a wide-ranging regulatory and administrative practice, assisting individuals and businesses with licensing and enforcement actions before

Texas state agencies. Stephanie is also involved in varied litigation work. She has represented clients in the construction and agriculture industries in state and federal court disputes, and has first-chair experience in state and federal debt collection disputes. Stephanie has given CLE presentations on constitutional law, eminent domain, wind energy, and public utility easements. She has been named a Texas Rising Star by Thomson Reuters.

DAWN DILLON RAYNOR is a shareholder and operations manager with the ALFA International firm of Young Moore and Henderson P.A. in Raleigh, North Carolina. She received her B.A. magna cum laude from the University of Mary Washington and her J.D. from Wake Forest University School of Law. Her practice includes defending employers in workers' compensation and employment matters before the North Carolina Industrial Commission, Department of Labor, EEOC and North Carolina State and Federal Courts. Dawn assists employers meet their goals in non-compete, discrimination, harassment, retaliation and wage and hour matters. She has experience with FMLA and ADA and their impact on workers' compensation claims and is often invited to speak on that and other employment and workers' compensation related topics.

JILL GRADWOHL SCHROEDER is a Partner in the ALFA International law firm of Baylor Evnen Curtiss Gruit & Witt LLP based in Lincoln, Nebraska. Ms. Schroeder focuses her practice in workers' compensation with an emphasis on coordination of benefits with Medicare. She previously served on the Boards of Directors of the National Alliance of Medicare Set Aside Professionals [NAMSA], Leadership Lincoln, and the Nebraska State Bar Association Workers' Compensation Section. Ms. Schroeder earned her Bachelor of Business Administration from Texas A&M University and her Juris Doctor degree from the University of Nebraska College of Law. Prior to joining the Baylor Evnen firm, she served as an Assistant Attorney General for the State of Nebraska.

YANA N. SHAPIRO is a Partner at German, Gallagher & Murtagh, P.C., the ALFA International firm in Philadelphia, Pennsylvania. Her practice includes representation of self-insureds, insurance carriers, and third-party administrators. She also represents clients in various employment matters and handles cases in both Pennsylvania and New Jersey.

BRIAN VARNER, Vice President of Risk Management, Compass One Healthcare. Brian Varner has 21 years' experience in Risk Management. After 14 years with The Home Depot serving in multiple management roles including Store Manager and District Safety Manager, he served as Medi-Dyn's first Director of Safety. When Medi-Dyn was acquired by Crothall in August 2008, he assumed the role as Regional Safety Manager and later promoted to Vice President. In July 2009, he was offered the position of Director of Safety for Crothall. Brian and his team oversee all aspects of Risk Management including; Safety; Workers' Compensation; General Liability; Auto Liability for Compass One Healthcare. Brian has 7 Divisional Risk Managers and 3 Safety Managers that report to him who are responsible for various business lines within Compass One Healthcare. The Risk Management Departments main objective is "Prevention" and the goal is to reduce work related injuries through training, awareness, and compliance. This team has been highly successful in reducing injury exposure for 8 consecutive years.

KENNETH D. VEIT is a Member of Leitner, Williams, Dooley, & Napolitan, PLLC, the ALFA International firm in Nashville, Tennessee. Mr. Veit has been practicing law since 2003 with a primary focus on workers compensation defense. Mr. Veit represents clients at administrative, trial and appellate levels. He is an active member of the ALFA International Workers' Compensation Practice Group, including a member of the ALFA steering committee. Mr. Veit is also a member of the American Bar Association, Tennessee and Nashville Bar Associations, Kentucky Bar Association, Defense Research Institute, and Tennessee Defense Lawyers Association. Mr. Veit

is regularly asked to present lectures on Tennessee Workers' Compensation to employers and insurance companies.

TODD WILLIAMS joined AutoZone, Inc. in 2015. AutoZone is the nation's leading retailer and a leading distributor of automotive replacement parts and accessories with more than 5,700 stores in the United States, Puerto Rico, Mexico, and Brazil. Mr. Williams manages all premises liability, automobile liability, products liability, and workers' compensation litigation for AutoZone, Inc. and its subsidiaries. Prior to joining AutoZone, Mr. Williams was an attorney in a large civil litigation firm in Memphis, Tennessee. Mr. Williams earned his Bachelor's degree from Rhodes College and J.D. from the University of Memphis. Mr. Williams is an active member of the Memphis and Tennessee Bar Associations, and serves on the Executive Committee of the University of Memphis Law Alumni Board.

MELISSA WOITALEWICZ, AIC-M, is the Workers' Compensation Manager for Crete Carrier Corporation, a National Over the Road Transportation Company. Due to the extensive penetration of Crete Carrier Corporation across the forty-eight continental United States, her experience is heavily influenced by multi-jurisdictional claims analysis. She is also very involved with Nebraskans for Workers' Compensation Equity and Fairness, an organization that focuses on reforming and protecting the workers' compensation system in Nebraska. Melissa also serves as the President of Kids' Chance of Nebraska, an organization that raises funds to provide scholarships to children of severely or fatally injured workers. In September 2016, Melissa was appointed to the Nebraska Workers' Compensation Court Judicial Nominating Commission, which is responsible for nominating judicial candidates to the Governor for review when vacancies occur. Prior to joining Crete Carrier Corporation, Melissa was a Multi-Jurisdictional Supervisor at a nationwide workers' compensation carrier. She holds a BA of Political Science from the University of Missouri-Columbia.

GENERAL INFORMATION

MEETING LOCATION

Four Seasons Hotel Austin

98 San Jacinto Boulevard
Austin, TX 78701
Phone: (512) 477-0704
www.fourseasons.com/austin

REGISTRATION

Contact your ALFA International attorney to register. **ATTENDANCE IS OPEN ONLY TO MEMBERS OF ALFA INTERNATIONAL AND THEIR INVITED GUESTS. ALL EVENTS ARE AGES 21+.**

HOTEL

Hotel reservations are requested by completing the seminar registration process. Please contact your **ALFA International** attorney to register. The ALFA room block at the Four Seasons Austin expires on Tuesday, February 28, 2017. It is likely that all rooms in the block will be reserved before the deadline, so make sure to **REGISTER EARLY.**

ATTIRE

The attire for the educational sessions throughout the conference, and the two evening events, is business casual. The majority of the group will be walking to Fixe Austin on Thursday evening so comfortable walking shoes are suggested (20 minute walk).

CLE CREDIT

ALFA International certifies that this activity has been approved for 5 hours of CLE credit in the states of Illinois and California. Furthermore, participating speakers may be credited with additional CLE time pursuant to state CLE rules. If you need credit in another state, please contact that state bar regarding the necessary requirements to obtain CLE credit. A packet of CLE information, along with a CA certificate of attendance, will be distributed at the seminar which should help you apply individually to your state. ALFA International staff are available to assist if you have any difficulty.

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